

Ensuring Quality Apprenticeship Training Provision





An Employer's role

Lucy Hunte – National Programme Manager – Apprenticeships

Agenda

- The role of the employer
- Procurement
- Quality Measures
- Partnership Models
- Delivery
- SLA's & Review Meetings

The role of the employer

- Does the candidate meet the entry criteria for the apprenticeship?
- Have you discussed and agreed within the organisation how you will employ and support your apprentices?
- Have you identified a named mentor (/assessor and supervisor) who will support the apprentice?
- Can you commit as an organisation to enable sufficient time for the apprentice to complete their training?
- 20% off the job as a minimum
- Have you set up a digital apprenticeship account and understand how to access apprenticeship funding to cover the tuition element of the apprenticeship?

Procurement

- Essential to ensure quality delivery
- Various frameworks and DPS available nationally
- Mini competition from Level 1 providers
- Be specific –fully understand your exact requirements
- Delivery models work based, block/day release
- Recruitment
- Onboarding for New recruits v Existing staff
- Added Value
- Speak to the people involved in the delivery not just salespeople!
- Employer Reviews

What does good look like?

- Ofsted
- Qualification Achievement Rates
- 21/22 available on .gov website
- Can filter by Level or Age Group
- All data is not comparable
- 100% for 4 Learners
- Employer Feedback/Testimonials
- Don't be afraid to ask for references!

Partnership Models

- Potential Income Generation
- Subcontracting with main provider
- Employer would need to be on RoATP
- Get paid for delivery you would normally do
- Training provider may welcome employer expertise

Delivery

- Tailored bespoke programmes not off the shelf
- Learner Journey
- Scheme of work
- 20% off the job expectations of the employer
- Progress Reviews
- Workplace Assessment
- Workplace Supervision

Service Level Agreements

- Contract Management
- Clear expectations for all parties
- Specify response times
- Complaints & escalation process
- KPI's for Learner progress e.g. Functional Skills
- Progress Updates
- Frequency of Account Review Meetings
- EPA & Resits

Questions?