

Workshop: Prevention, harm minimisation and early intervention

Helen Garratt, Head of Clinical Services, GamCare

Dr. Jane Rigbye, Director of Education, GambleAware



GambleAware[®]

ABOUT GAMBLEAWARE

- Guided by the National Responsible Gambling Strategy, GambleAware is an independent charity tasked to fund research, education and treatment services to help minimise gambling-related harm in Great Britain.
- A tripartite agreement with Gambling Commission and RGSB in 2012 defined GambleAware's central role



Department
for Culture
Media & Sport

RGSB Responsible Gambling
Strategy Board
RESEARCH ■ EDUCATION ■ TREATMENT

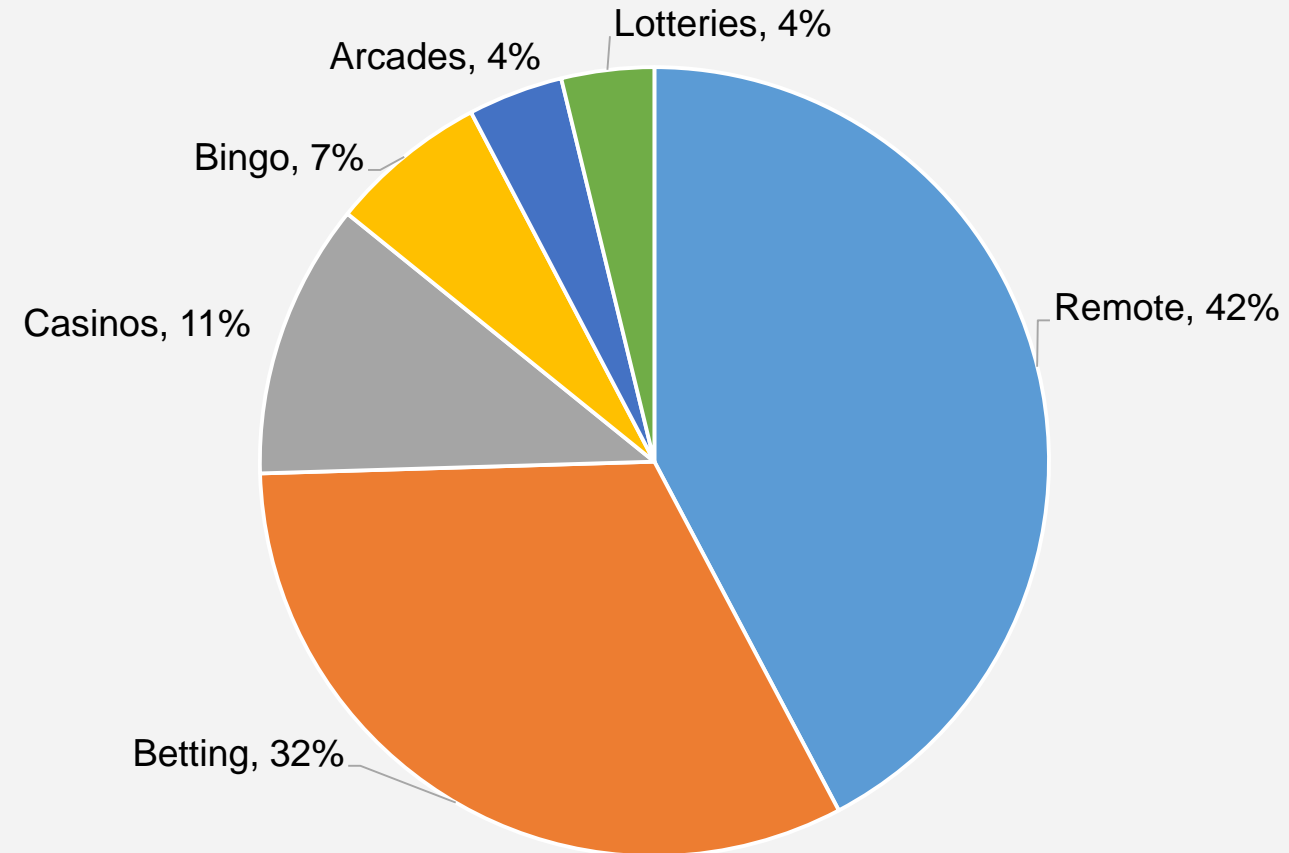
**GAMBLING
COMMISSION**

GambleAware



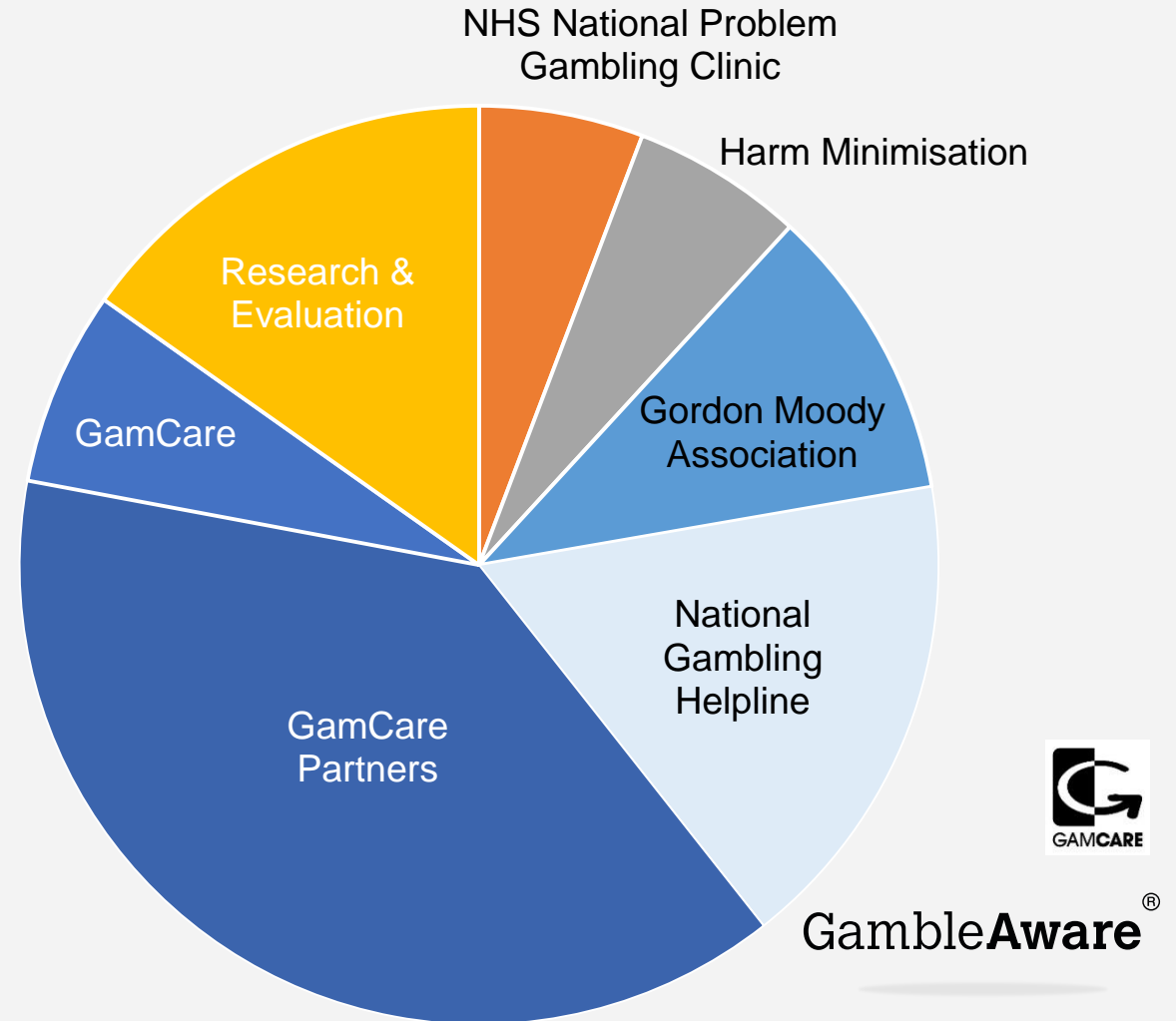
WHO FUNDS GAMBLEAWARE?

- All holders of a gambling licence must contribute to Research, Education & Training
- We recommend a donation of 0.1% of gross profits (stakes minus prizes)
 - The industry made £13.8bn in 2016-17,
- We achieved £8.4m, with donations from 80% of licensed operators.



HOW ARE FUNDS DISTRIBUTED?

- GambleAware is a commissioning and grant-making body, not a provider of services.
- The charity's strategic aim is to broaden public understanding of gambling-related harm as a public health issue and to help those that do develop problems get the support and help that they need quickly and effectively.
- In the 12 months to 31st March 2017, GambleAware distributed £8.1 million:
 - 15% was spent on research,
 - 74% on education and treatment
 - 11% on overheads.



PREVENTION AND EDUCATION

- GambleAware support projects that seek to find the best ways to minimise gambling-related harms, focussing on those most vulnerable:
 - **Youth**: development of educational materials with Demos (England and Wales) and Fast Forward (Scotland)
 - **Homeless**: helping to better identify and support those homeless due to gambling (University of Lincoln)
 - **Criminal Justice**: pilot project in prison to identify and support problem gamblers (EPIC)
 - **Military**: training and awareness for armed forces personnel (EPIC)
 - **Problem debt**: training for debt advisers and others via the CAB network (Newport CAB)



Criminal Justice Pilot Success

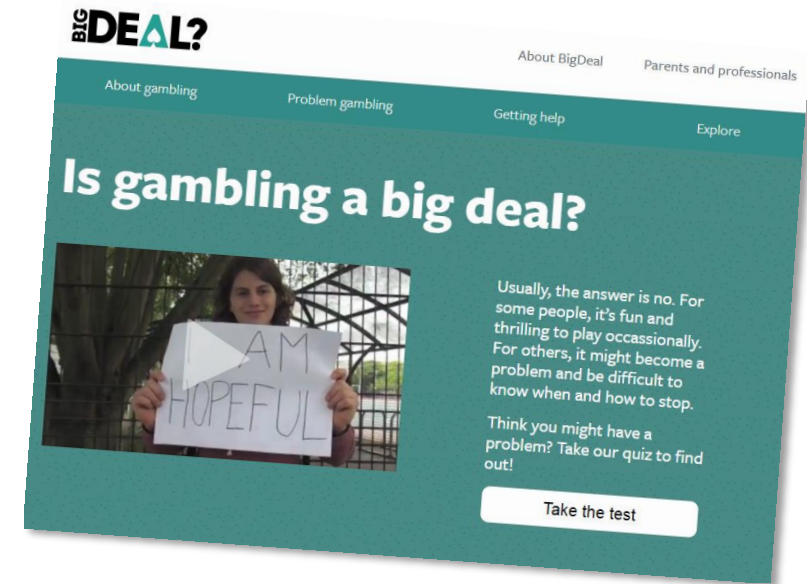
- ✓ Funded by GamCare, Beacon Counselling Trust trained over 250 staff in three custody suites and the wider criminal justice system in Cheshire
- ✓ Raising awareness and screening for problem gambling at the point of arrest and to refer into local support and treatment services
- ✓ 13% of the 760 arrestees screened during the pilot shows indications of problem gambling and were signposted/referred into treatment services
- ✓ Pilot won a Howard League for Penal Reform Community Award in 2017



GamCare and Beacon Counselling Trust accept a Howard League for Penal Reform Community Award

BigDeal – Youth Outreach

- ✓ Addressing lack of gambling-related education in schools
- ✓ 12% of young people have gambled in the last week according to Gambling Commission
- ✓ Active in London, Birmingham, Bristol, Manchester and Liverpool
- ✓ Free workshops for more than 1,000 young people so far
- ✓ Free training for professionals supporting young people
- ✓ Information, advice and support at www.bigdeal.org.uk



Training and Certification

- ✓ Training improves awareness of problematic gambling and specialist support available
- ✓ Ensures support for vulnerable groups - positive action to identify and address local social impact (e.g. health, debt, crime), reduces strain on local services
- ✓ Highlights interaction and player protection for gambling industry - **27** gambling operators engaged with GamCare through Certification in 2016/17



DISCUSSION POINTS

- What should prevention and early intervention look like across Yorkshire and Humber?
 - What services are needed?
 - Which organisations should be responsible?
 - What resources are needed?
- What can your organisation do to improve prevention and early intervention?
- What can you do to improve prevention and early intervention?



Workshop: Treatment and Support within Yorkshire and Humber

Helen Garratt, Head of Clinical Services, GamCare

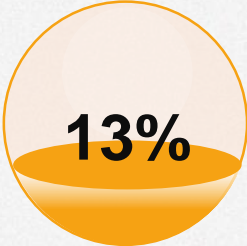
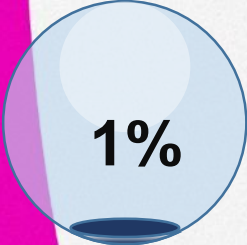
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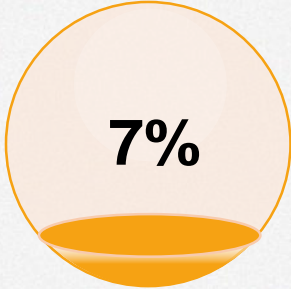
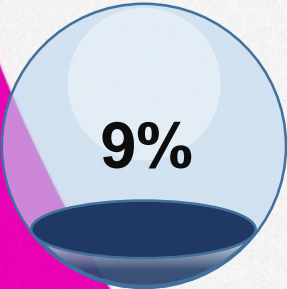
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TREATMENT IN GREAT BRITAIN

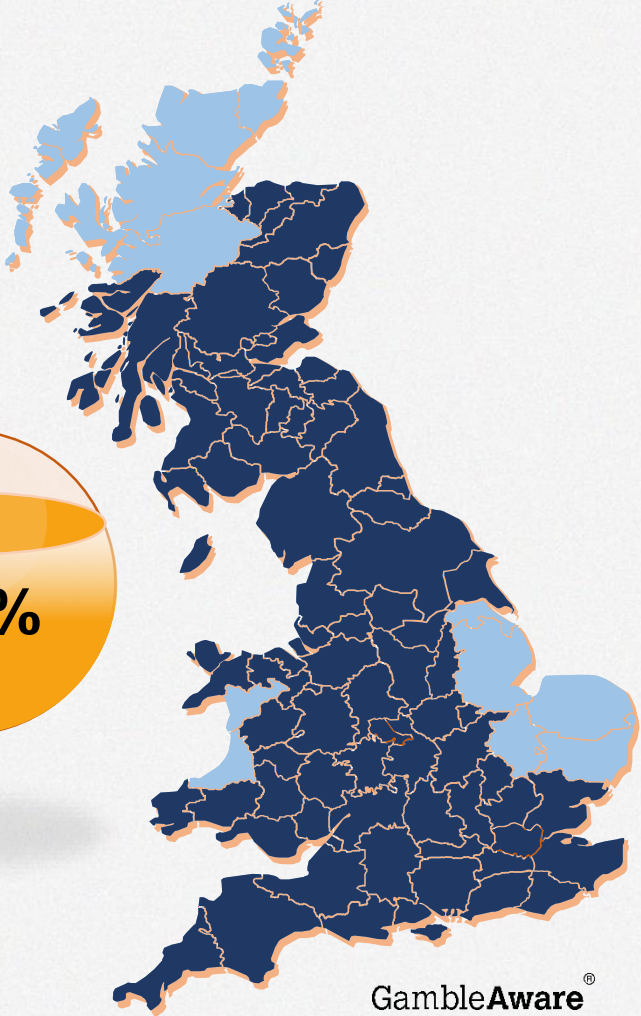
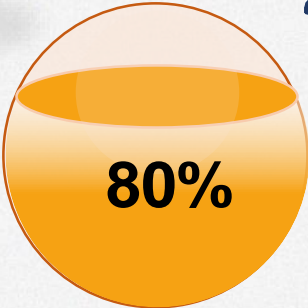
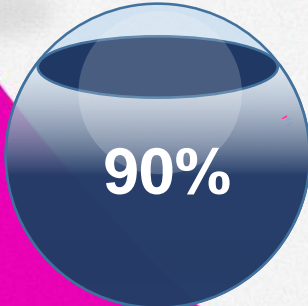
RESIDENTIAL REHABILITATION



PSYCHIATRIC INTERVENTION
AND COMPLEX CARE



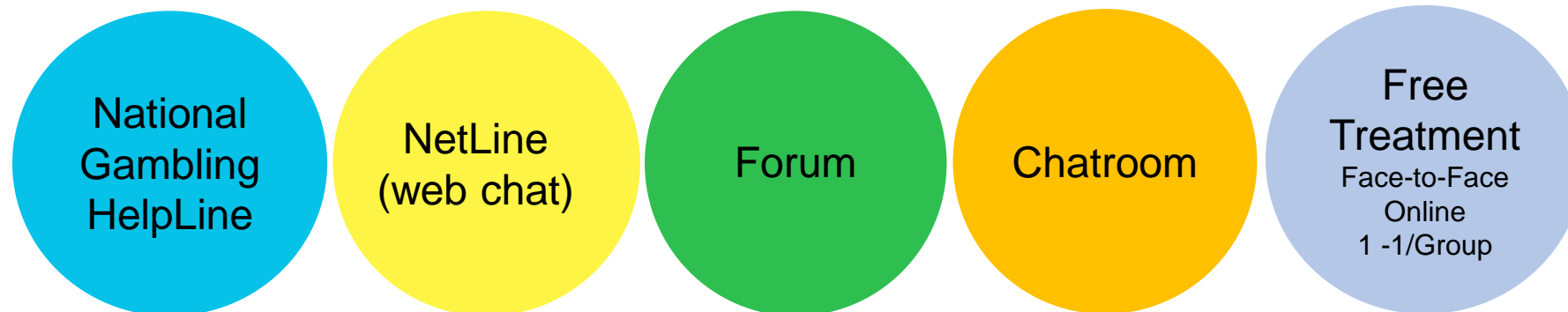
COMMUNITY PSYCHOSOCIAL INTERVENTIONS



About GamCare support services

GamCare is an independent charity. We are the leading provider of information, advice, support and free treatment for anyone affected by gambling-related harm across Great Britain.

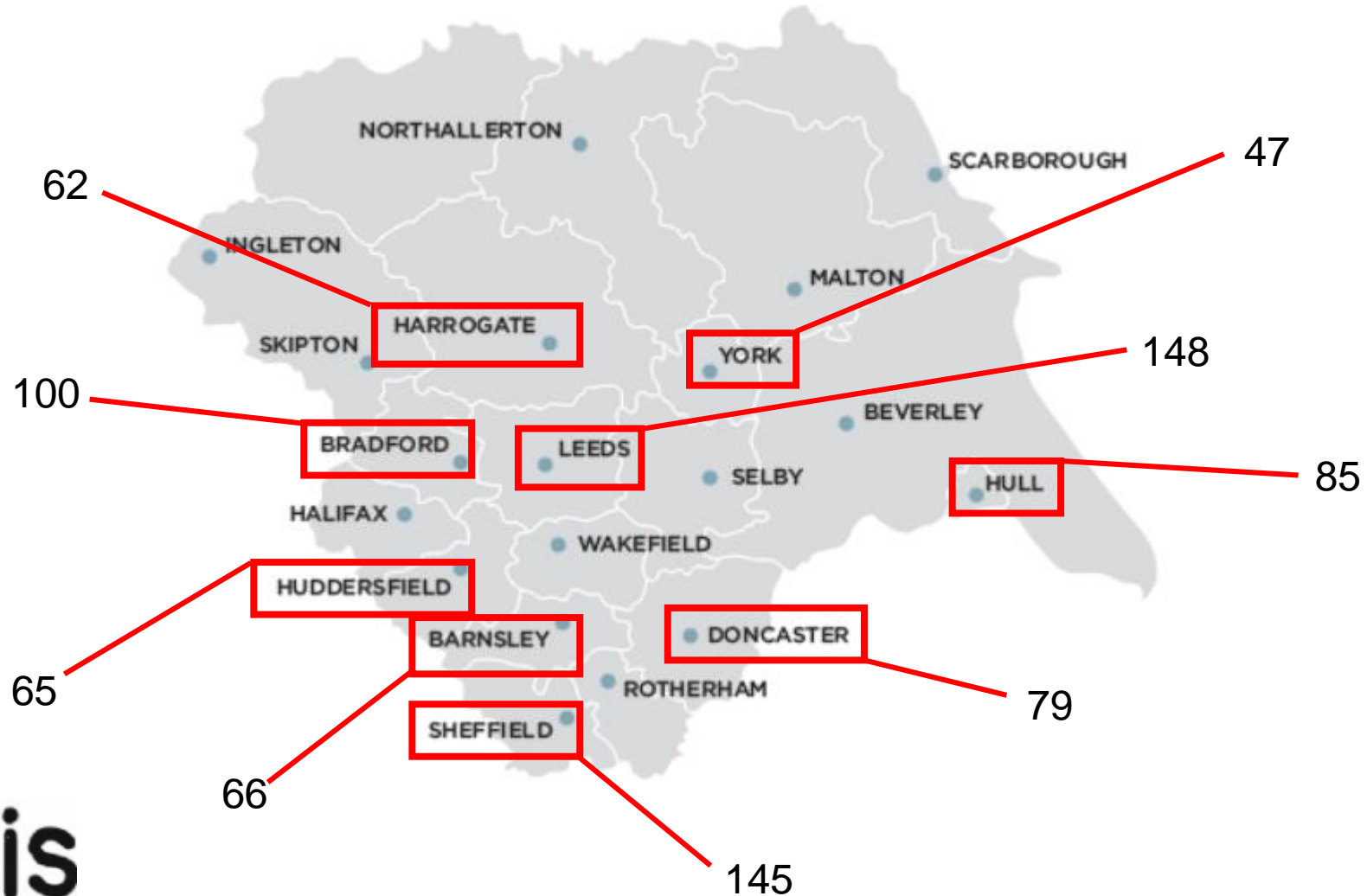
We provide both face-to-face, online and telephone support.



Our Activity

- The National Gambling HelpLine received **29,417** target calls in 2016/17 (**4% increase** from the previous year)
- **91%** of callers rated the HelpLine and NetLine 'Good' or 'Excellent'
- Our treatment services saw **8,044** clients in 2016/17 (**18% increase** from the previous year)
- Clients rated our treatment services an average **4.9** stars, and **98%** of clients would recommend us

797 Clients seen across Y&H, 2016 to 2017



DISCUSSION POINTS

- What should treatment and support look like across Yorkshire and Humber?
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 - What resources are needed?
- What can your organisation do to improve treatment interventions?
- What can you do to improve treatment interventions?





 **NATIONAL GAMBLING HELPLINE**
0808 8020 1333

IT'S NEVER TOO SOON TO BeGambleAware[®]



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