Workshop: Prevention, harm minimisation and early intervention

Helen Garratt, Head of Clinical Services, GamCare
Dr. Jane Rigbye, Director of Education, GambleAware
ABOUT GAMBLEAWARE

• Guided by the National Responsible Gambling Strategy, GambleAware is an independent charity tasked to fund research, education and treatment services to help minimise gambling-related harm in Great Britain.

• A tripartite agreement with Gambling Commission and RGSB in 2012 defined GambleAware’s central role
WHO FUNDS GAMBLE AWARE?

- All holders of a gambling licence must contribute to Research, Education & Training
- We recommend a donation of 0.1% of gross profits (stakes minus prizes)
  - The industry made £13.8bn in 2016-17,
- We achieved £8.4m, with donations from 80% of licensed operators.
HOW ARE FUNDS DISTRIBUTED?

- GambleAware is a commissioning and grant-making body, not a provider of services.
- The charity’s strategic aim is to broaden public understanding of gambling-related harm as a public health issue and to help those that do develop problems get the support and help that they need quickly and effectively.
- In the 12 months to 31st March 2017, GambleAware distributed £8.1 million:
  - 15% was spent on research,
  - 74% on education and treatment
  - 11% on overheads.
PREVENTION AND EDUCATION

• GambleAware support projects that seek to find the best ways to minimise gambling-related harms, focusing on those most vulnerable:
  • **Youth**: development of educational materials with Demos (England and Wales) and Fast Forward (Scotland)
  • **Homeless**: helping to better identify and support those homeless due to gambling (University of Lincoln)
  • **Criminal Justice**: pilot project in prison to identify and support problem gamblers (EPIC)
  • **Military**: training and awareness for armed forces personnel (EPIC)
  • **Problem debt**: training for debt advisers and others via the CAB network (Newport CAB)
Criminal Justice Pilot Success

✓ Funded by GamCare, Beacon Counselling Trust trained over 250 staff in three custody suites and the wider criminal justice system in Cheshire

✓ Raising awareness and screening for problem gambling at the point of arrest and to refer into local support and treatment services

✓ 13% of the 760 arrestees screened during the pilot shows indications of problem gambling and were signposted/referred into treatment services

✓ Pilot won a Howard League for Penal Reform Community Award in 2017
BigDeal – Youth Outreach

- Addressing lack of gambling-related education in schools
- 12% of young people have gambled in the last week according to Gambling Commission
- Active in London, Birmingham, Bristol, Manchester and Liverpool
- Free workshops for more than 1,000 young people so far
- Free training for professionals supporting young people
- Information, advice and support at www.bigdeal.org.uk
Training and Certification

- Training improves awareness of problematic gambling and specialist support available
- Ensures support for vulnerable groups - positive action to identify and address local social impact (e.g. health, debt, crime), reduces strain on local services
- Highlights interaction and player protection for gambling industry - 27 gambling operators engaged with GamCare through Certification in 2016/17
DISCUSSION POINTS

• What should prevention and early intervention look like across Yorkshire and Humber?
  • What services are needed?
  • Which organisations should be responsible?
  • What resources are needed?

• What can **your organisation** do to improve prevention and early intervention?

• What can **you** do to improve prevention and early intervention?
Workshop: Treatment and Support within Yorkshire and Humber

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TREATMENT IN GREAT BRITAIN

- Residential Rehabilitation: 1%
- Psychiatric Intervention and Complex Care: 9%
- Community Psychosocial Interventions: 90%
- Other: 80%
GamCare is an independent charity. We are the leading provider of information, advice, support and free treatment for anyone affected by gambling-related harm across Great Britain.

We provide both face-to-face, online and telephone support.

- National Gambling HelpLine
- NetLine (web chat)
- Forum
- Chatroom
- Free Treatment
  - Face-to-Face
  - Online
  - 1-1/Group
Our Activity

• The National Gambling HelpLine received 29,417 target calls in 2016/17 (4% increase from the previous year)

• 91% of callers rated the HelpLine and NetLine ‘Good’ or ‘Excellent’

• Our treatment services saw 8,044 clients in 2016/17 (18% increase from the previous year)

• Clients rated our treatment services an average 4.9 stars, and 98% of clients would recommend us
DISCUSSION POINTS

• What should treatment and support look like across Yorkshire and Humber?
  • What services/interventions are needed?
  • Which organisations should be responsible?
  • What resources are needed?

• What can your organisation do to improve treatment interventions?

• What can you do to improve treatment interventions?
NATIONAL GAMBLING HELPLINE
0808 8020 133

IT’S NEVER TOO SOON TO BeGambleAware®