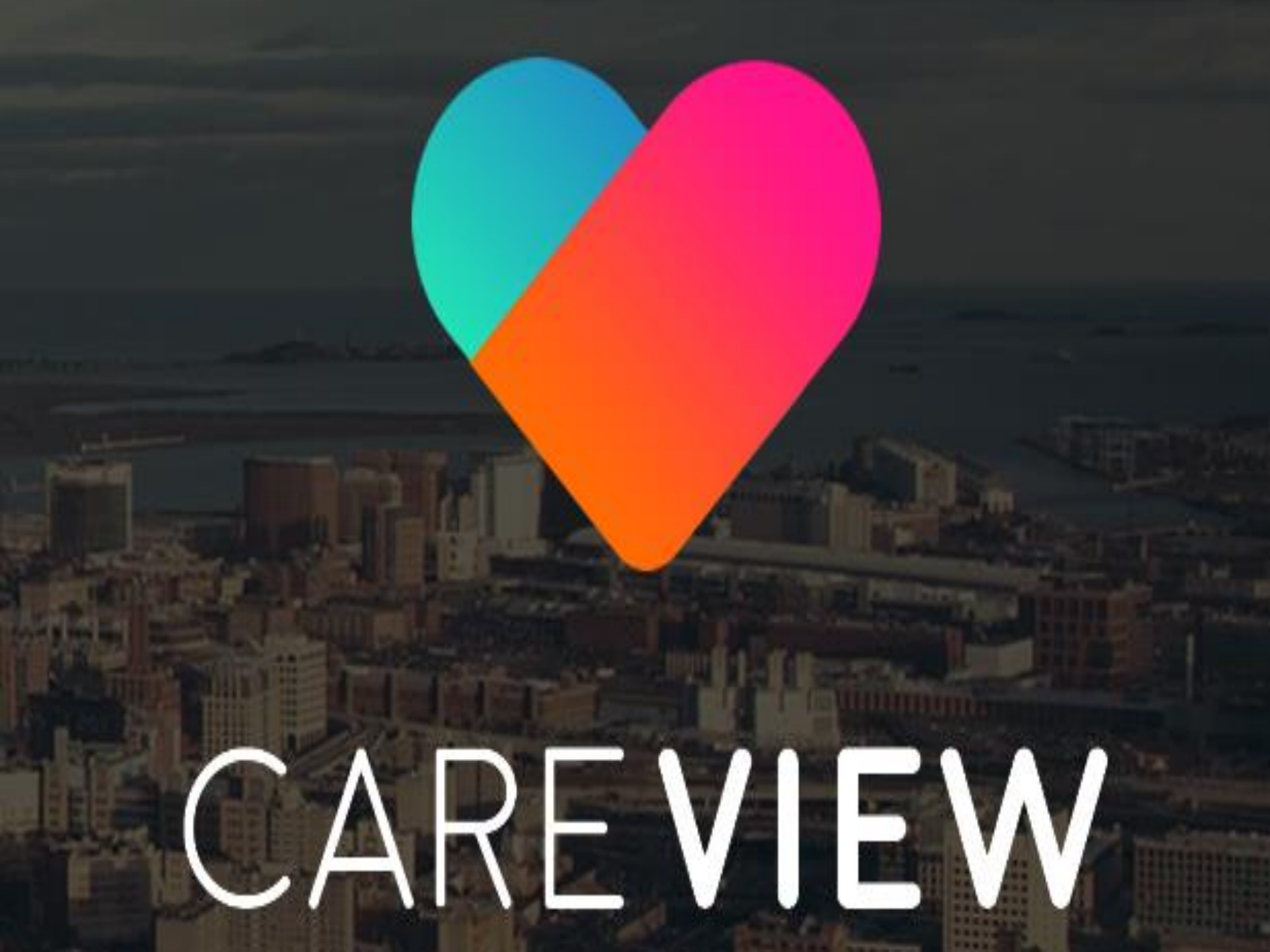
Leeds CITY COUNCIL

CAREVIEW

The Social Isolation App


CAREVIEW

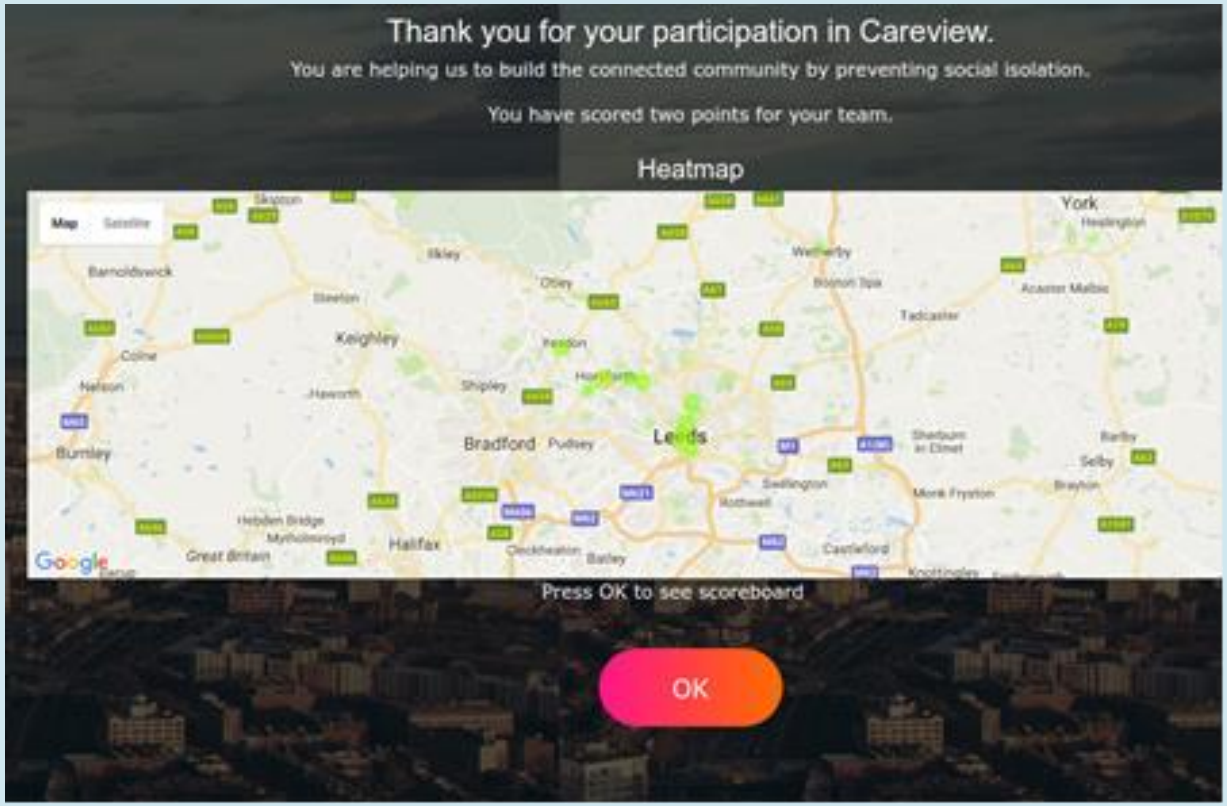
What does it do?

- **CAREVIEW can reconnect the isolated with their communities and services to improve and maintain their health and wellbeing.**
- **CAREVIEW can be the first step in locating the socially separated whose health may be at risk due to social isolation.**
- CAREVIEW can help the chronically lonely find friends.

How does it do this?

- **CAREVIEW** prompts users to look at signs of neglect within the built environment which may indicate the presence of a socially isolated person e.g. property in disrepair or post piling up etc.
- The user can log a concern quickly and simply which registers as a blob of light on a heat map.
- This can then be followed up by an outreach team from the existing Better Together contracts.

Example of the HEAT MAP



HEAT MAPS for OUTREACH

http://leeds.care.vu

What is it not?

- A service
- An emergency service
- A magic wand!

CARE**VIEW**

- “We know how to help the socially isolated when we find them!”
- “But ,if there are hundreds of chronically lonely residents in our cities, how do we find them?”

CAREVIEW

The journey:

- **Won LCC Urban Innovation Lab and this took the idea to proof of concept stage.**
- **A unfunded and volunteer powered prototype trial followed with some stunning successes.**
- **Secured NHS New Pioneers funding to transform it into a fully working model and academically evaluate it within 12 months.**
- **CAREVIEW then won the Medipex GP and Community category.**

The Future

- Only limited by our imaginations
- Map overlays
- Your winning when your pinning!
- Citizen involvement!