

The Good Neighbour Scheme

Our Home Visiting Befriending project tackles the issues of loneliness and social isolation by offering 1:1 befriending support to older people in the comfort of their own home. Our trained Volunteer Befrienders are matched with an older person who they visit on a regular basis.

Through our Befriending project the friendship formed and support offered by the volunteer befriender, is really helping many older people who now benefit from an improved quality of life due to increased social contact.

"I love visiting them, we have developed a lovely relationship. There's now a pair of slippers that wait for me by the door!"

"Our befriender is a treasure, a true angel in disguise."

Quotes from users of our Befriending Service and Volunteers

1 in 12

people aged 50+ are often lonely, equivalent to 1.4 million people.

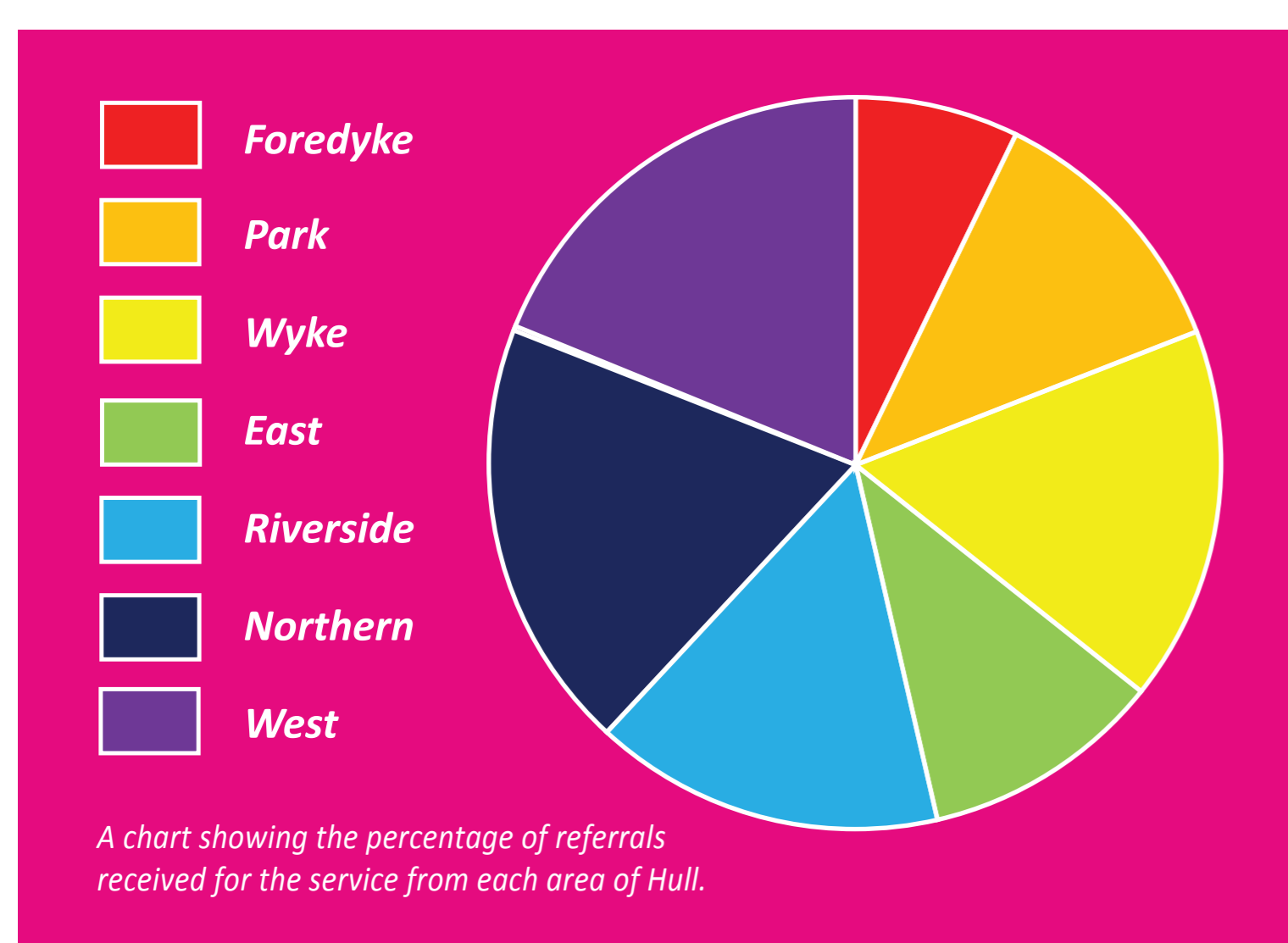
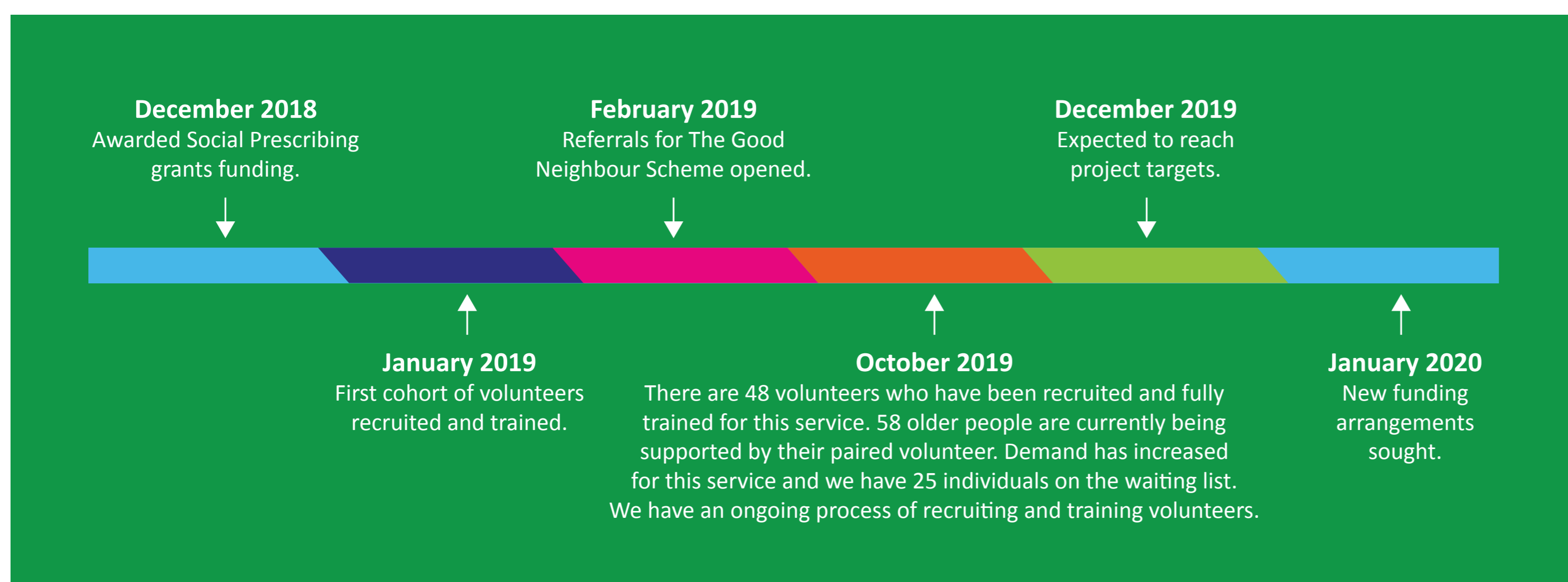
1.6 million

people aged 65+ often feel ignored and invisible.

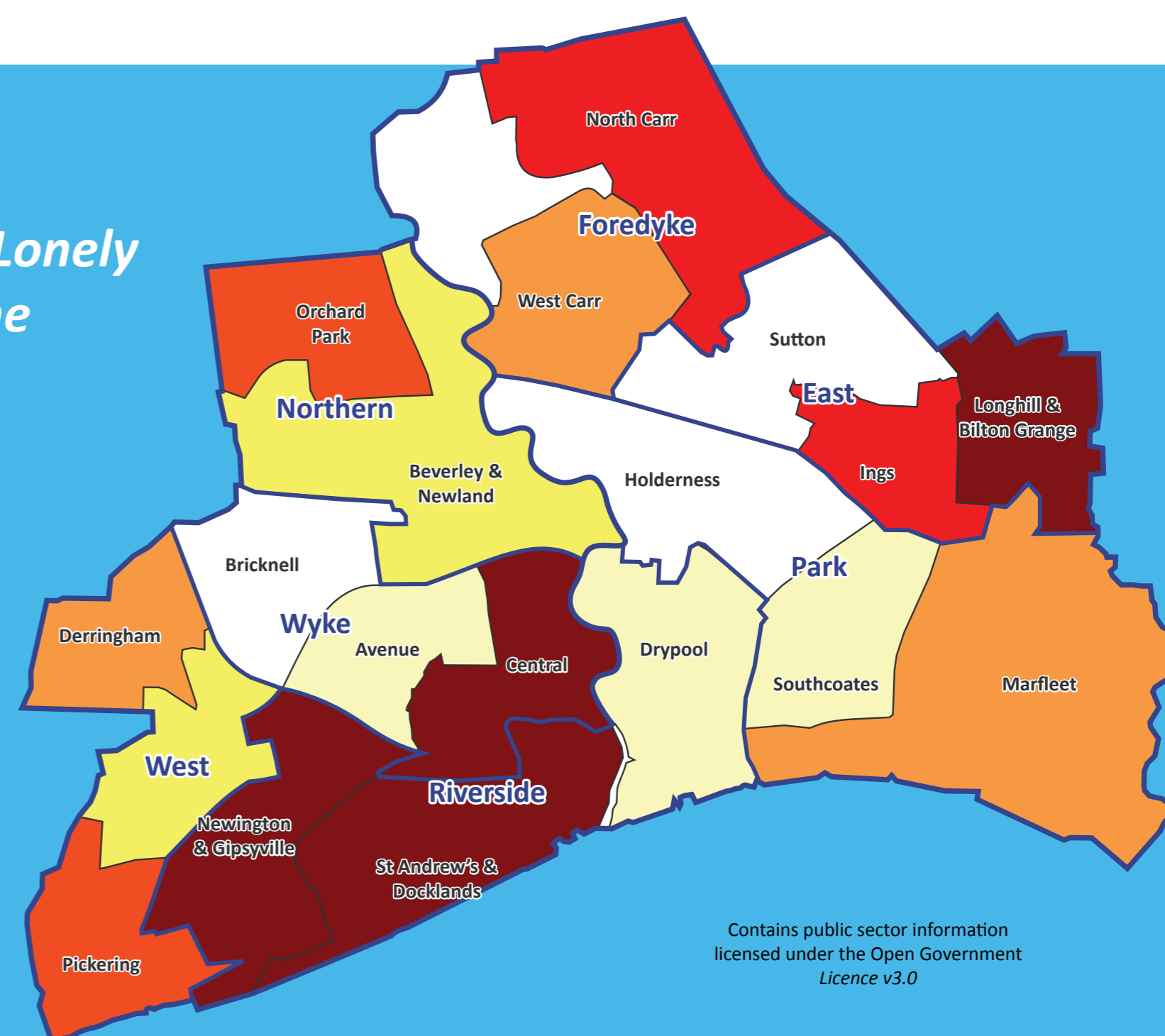
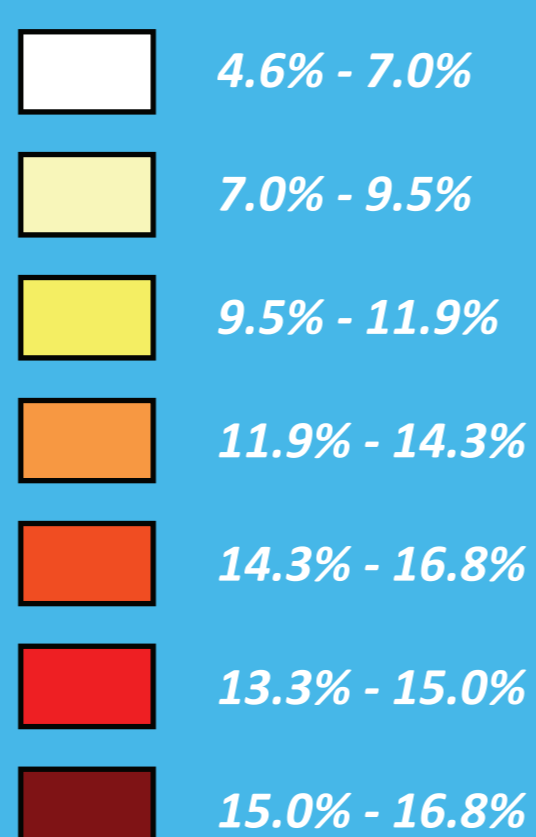
225,000

older people often go a whole week without speaking to anybody.

From 'All the Lonely People' Age UK 2018 and TNS survey for Age UK, 2016



Percentage of People Who Feel Isolated or Lonely All or Most of the Time



Contains public sector information licensed under the Open Government Licence v3.0

"Social Isolation: Overall, how often do you feel lonely or isolated from others?"

Findings from the recent Adult Health and Wellbeing Survey 2019 showed that geographically, higher levels of self-reported loneliness and isolation (i.e. all or most of the time) were identified in Central ward (16.4%) and St Andrew's & Docklands ward (16.2%) with the lowest reported in Sutton ward (4.7%)