

Test Purchase Operations and Training

Your Tools for the Trade

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The law

- **46 Invitation to gamble**
- (1) A person commits an offence if he invites, causes or permits a child or young person to gamble.
- **Penalty**
- (1) A person guilty of an offence under this Part shall be liable on summary conviction to—
 - (a) imprisonment for a term not exceeding 51 weeks,
 - (b) a fine not exceeding level 5 on the standard scale, or
 - (c) both.

Licence conditions and codes (GC licensed only)

- Policies and procedures to prevent – plus monitor effectiveness
- Procedures to check age and prevent entry
- Not appeal to children and yp
- Staff understanding of responsibilities
- Only verified ID accepted
- Medium and large operators must conduct TP programmes and must share results with GC

Licence conditions and codes (GC licensed only)

Ordinary Code provisions

- Check for under 21
- If yp repeatedly tries to gambling – process to manage and report to GC
- Smaller operators – how do they monitor AV – eg collective TP via TA and able to explain to LA and GC what they do
- Induction and refresher training on AV

Pubs Code under GA s24

- Compliance is DPS responsibility
- Location so they can be supervised
- Policies and procedures to stop underage including checking those who appear UA.
- Age check using verified system eg PASS
- Also procedure if yp repeatedly tries to gamble
- Complaints procedure if dispute about machine

Age verification and TP - the summary

- No 1 it's a criminal offence
- One of the licensing objectives
- It's about bangs for your buck
- GC licenced operators 70% - 85% pass
- Is there a problem.....the question they always ask!!
- GC – working with BBPA, Hospitality UK, Home Office
- Redbridge case, more to do 2nd round

Sheffield and Test Purchase Operations

- Why we did a test purchase operation
- How we organised it
 - Multi agency group
 - Targeted premises
 - Agreed protocol for the Op
- Our aims
 - Scope the local landscape
 - Agree response/next steps
 - Education, education, education!

Findings

- Comparable to national statistics
- 9 out of 10 premises failed



Our response

- Advice letter to all licence holders/operators
- Safeguarding and gambling awareness training offer
- Local Authority led 'Joint Gambling Test Purchase Strategy' for **all types** of premises

Trade response

- 23 trade managers attended group training session on 5.9.19 after failed TPs
- Followed up by discussions with operators and pub companies who said they had:
 - Arranged team training (in house and safeguarding sessions, 46 staff attended safeguarding)
 - Refreshed staff re the age verification scheme
 - Relocated their machines to improve supervision
 - Trialling new technology (pressure mats)
 - Licence condition offered - gambling awareness training for pub staff

Group discussion

- What are we trying to achieve when working with the trades
 - Nationally
 - In your own locality
- How are we going to achieve it?
- What are the challenges/obstacles?
- How can we overcome them?

Feedback from our session

- Summary
- Key points

Questions

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GAMBLING
COMMISSION